# S8100 Quick Start Guide

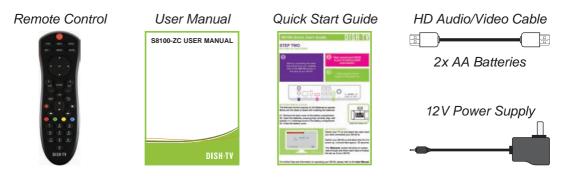
# DISH·TV

#### STEP ONE WHAT'S IN THE BOX?

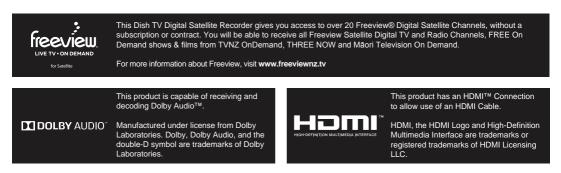
Before setting up, please ensure that your Dish TV S8100 has the following components:



Dish TV S8100



Some items missing? please contact the retailer or store you purchased this from.



The Dish TV S8100 requires a Satellite Dish to operate correctly. It does not use an Aerial.

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# STEP TWO SETTING UP YOUR S8100

# 1

Start by connecting the cable that comes from your Satellite Dish to the **SAT IN** socket on the back of your S8100. Next, connect your S8100 to your TV with the HDMI cable supplied.

Finally, plug the Power Supply in and switch on.

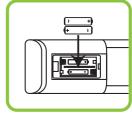


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#### **BATTERY INSTALLATION**

The Remote Control requires 2x AA Batteries to operate. Below are the steps to assist with installing the batteries.

01: Remove the back cover of the battery compartment.02: Insert the batteries, ensuring they correctly align with polarity (+/-) markings found in the battery compartment.03: Close the battery cover.



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#### **GETTING STARTED**

Switch your TV on and select the video input you have connected your S8100 to.

Switch your S8100 on and allow time for it to power up, it should take approx. 30 seconds.

The '**Welcome**' window will show on screen, read through and follow each step to finalize the set up of your S8100.

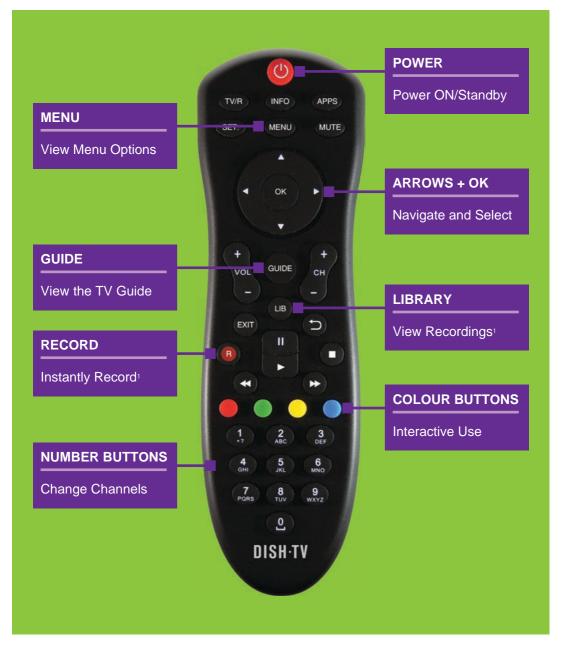
For further help and information on operating your S8100, please refer to the User Manual.

Images are for reference only.

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#### STEP THREE LEARNING YOUR REMOTE



For further help and information on operating your S8100, please visit www.dishtv.co.nz



#### STEP FOUR TROUBLESHOOTING

If you're having trouble getting your S8100 set up and working, check out the information provided below before contacting Technical Support.

ISSUE	POSSIBLE CAUSES	WHAT TO CHECK
No Power Indicator on Front Panel.	Unplugged/ Switched Off.	Check the Power Supply is plugged into both the S8100/Power Socket and switched on.
Power to S8100, but NO Sound or Picture on TV.	HDMI or AV cable is not connected.	Check the HDMI or AV cable is connected correctly to both the S8100 and the TV.
	<ul> <li>Incorrect input on the TV is selected.</li> </ul>	Check to see if the TV is set to the same AV or HDMI input the S8100 is connected to.
	• The TV may be unable to display the current output resolution.	<i>Menu - Settings - System Settings</i> Adjust the resolution to suit the TV, use of the AV cable may be required.
Database Empty or Tuning Failed Message. Signal Interference or Pixellation.	Satellite Dish cable not connected.	Ensure the cable from the Satellite Dish is connected to <b>SAT IN</b> .
	<ul> <li>LNB on the Satellite Dish is faulty or LNB skew is incorrect.</li> </ul>	We recommend consulting a Satellite Technician to check the LNB skew or replace the LNB as required.
	• The Satellite Dish may be misaligned.	Align the Satellite Dish with correct Satellite (Optus D1). Ensure there are no objects in the signal path.
S8100 not responding to Remote.	Batteries are incorrectly inserted into Remote.	Ensure batteries correctly align with polarity (+/-) markings found in the battery compartment.
	<ul> <li>Infrared receiver on the S8100 is obstructed.</li> </ul>	Check for clear line of sight between the Front Panel and the Remote. Move any obstructions if necessary.

For further help and information on operating your S8100, please refer to the User Manual.