Dish TV A2 Freeview Recorder

Quick Start Guide



Dish TV Technologies LTD www.dishtv.co.nz | support@dishtv.co.nz

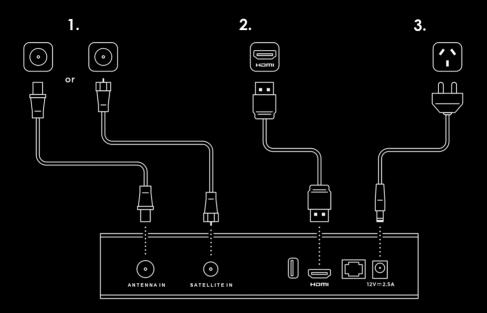
What's in the box?

HDMI cable not provided





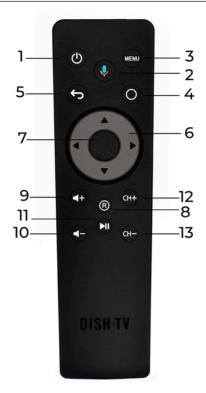
Set up in 5 steps



- **Step 1:** Connect UHF aerial or satellite cable from your wall port to the recorder
- **Step 2:** Connect a HDMl cable from the recorder to your TV's HDMl port
- **Step 3:** Plug into power socket and switch on at the wall
- **Step 4:** Insert batteries into the Bluetooth Remote
- **Step 5:** Follow the on-screen instructions
- TIP: If you have an ethernet cable handy, connect your recorder to your router / modem for a reliable broadband connection.



Bluetooth Remote



1	G	Power On / Off			
2	P	Google Assistant			
3	MENU	Home Hub			
4	0	Google Home			
5	9	Back / Return			
6	(ô)	Directional Navigation			
7	(•)	Ok			

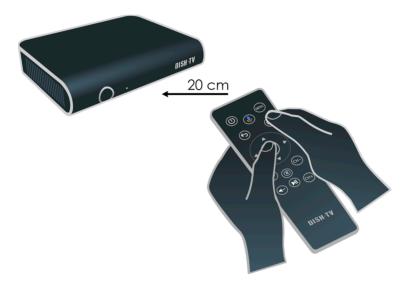
8	®	Record			
9	(†	Volume Up			
10	•	Volume Down / Mute *			
11		Play / Pause			
12	CHŦ	Channel Up			
13	13 CH— Channel Down				
*Hold the Volume Button down to mute					

TIP: You can use your voice to search for content! Hold down the Google Assistant button and speak into the remote.

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Connecting the Bluetooth Remote

When prompted on the screen, stand about 20 cm away from the recorder to connect the Bluetooth Remote.



At the same time, hold down the Google Home



button and the Ok button (



When in pairing mode the indicator LED turns on solid

When pairing is in progress the LED flashes

Once pairing is complete, the LED turns off

Thanks to Bluetooth, you don't have to point your remote at TIP: your recorder. It will pick up your commands from anywhere in the room!



Getting the most out of your Freeview Recorder

Please connect your recorder to the Internet. This is **critical** to ensure correct operation of your Freeview Recorder.

Once your recorder is connected to the Internet, you will receive automatic software updates and the following benefits, to ensure you are getting the best Freeview experience!

- Access to Freeview On Demand
- Featured Apps
- Explore and download more content on Google Play
- Stream content to your TV with Chromecast built-in

How do I connect to the internet?

This will happen automatically if you have connected an ethernet cable to your Freeview Recorder. Alternatively, connect to a WIFI network when prompted as part of set up.

To reconnect go to Google Home/ Settings / Network

Will I be using data?

You will not be using data for watching / recording Live TV or watching your recordings. When you are streaming Freeview On Demand or content on other apps you will be using data. The amount of data used will depend on how much you stream and the video quality.

We recommend opting for a fast-speed unlimited broadband plan. Speak to your Internet Service Provider (ISP) about your plans.

Check out more information at freeviewnz.tv/rec-help



Home Hub Menu

The Home Hub brings everything together in one place

Press the MENU button to bring up the Home Hub



Live TV: Access Freeview Live TV channels



TV Guide: See what's on across 8 days



On Demand: Shows from TVNZ, ThreeNow & Māori TV



Recordings: Watch & manage your recorded shows



Search: Find Live TV & On Demand shows



Apps: Access apps from Android TV home



Settings: Broadcast settings & help

Just below the Home Hub icons, there is quick access to the Featured Apps, which you can choose to subscribe to.

Below that are Featured Shows on Freeview On Demand, which are free to view.



Live Pause & Rewind

You can pause & rewind Live TV with your new Freeview Recorder.

Live Pause



To pause the channel you watching, press the Play / Pause button



Press it again to continue watching

Rewind



To rewind Live TV press the left arrow



Press the left arrow again to rewind faster



Press Play / Pause button to play



To fast forward press the right arrow



Press the right arrow again to forward faster



To exit, press the Back / Return button



If you want to record the show for later select **SET TO RECORD & CONTINUE**

TIP: When you change channel, pause & rewind are reset back to Live TV



Mini Guide & TV Guide

Mini Guide

While watching Live TV, press to bring up the Mini Guide, displaying what's on now and coming up next.

Use the Mini Guide to quickly flick through the channels and go directly to a channel.



Press left for TV Guide and Freeview On Demand



Press up or down to explore other channels



Select a show that's on now to change channel, or one that's on later to see more information, schedule a recording or Series Link.

TV Guide

Access the TV Guide via the Mini Guide or Home Hub.



Select a show on now to change channel



Select a show on later to see more infomation, schedule a recording or Series Link

Record a show directly from the Mini / TV Guide by choosing a show and selecting **RECORD**.

Select a show, then **SHOW DETAILS** to see extra info about that show. You can also set recordings from the **SHOW DETAILS** screen.



Record

How do I record Live TV?

While watching Live TV, press to start recording what's on. Press again to stop.



How many channels can I record?

If your recorder is connected to a UHF Aerial, you can record **TWO** channels simultaneously * If your recorder is connected to a Satellite Dish, you can record **FOUR** channels simultaneously

Recording from Mini / TV Guide

Select the show you want to record Select **RECORD** Select THIS EPISODE to turn ON recording A red dot will appear next to the titles set to record

How do I record entire series?

Go to the Mini Guide or the TV Guide Select the show you want to series record Select RECORD Select **SERIES** to turn **ON** series link recording A red dot will appear next to the title Select **SERIES** again to turn **OFF** series link recording

The show will be organised under **Scheduled** in your **Recordings screen**. Also, this icon will appear next to the title in the Mini / TV Guide.

^{*}Head to freeviewnz.tv/rec-help to find out why.





Select the Recordings icon on the Home Hub to go to your recordings.

Your recordings are organised in the following belts:

Ready to Watch: Recorded shows that are ready to watch Watching: Recorded shows you've watched partially Fully Watched: Recorded shows you've finished watching Scheduled: Recordings you schedule will appear here

How big is the storage space?

The Freeview Recorder has a 1000 GB internal hard-drive, you can store up to 500 hours of recordings!

To see how much space you have remaining on your recorder, check out the bar at the top right of your Manage Recordings screen:

50% Recording space remaining

154 GR IIsec

Left side (blue) shows how much storage you have used Right side (grey) shows how much space is remaining

How do I delete a scheduled recording?

Go to your **Recordings screen**Scroll down to the **Scheduled** belt
Select the scheduled show you want to delete
Select **RECORD SERIES ON**Select **SERIES** to turn OFF



Manage your Recordings

To delete your recorded shows, select **MANAGE RECORDINGS**, located on the top left of the **Recordings screen**.

Your recorded shows are sorted by:

Size, Date Recorded, Watched, Unwatched

Underneath each recorded show, it will state the number of episodes recorded and how much space it is using.

Example: Shortland Street

9 Episodes 5.76 GB

How do I delete my recordings?

Once the show is deleted you won't get it back. So choose carefully!

Select MANAGE RECORDINGS

Select the show you want to delete

Select the episodes to delete (A tick will appear next to the selected episodes)

Select **DELETE SELECTED**

(The number of selected episodes will appear in brackets)

If you want to delete all of the episodes, select **DELETE ALL**





Freeview On Demand

Select On Demand on the Home Hub or press left arrow on the Mini guide to access Freeview On Demand.

Sign in with your Freeview account to browse the latest and greatest content from TVNZ, ThreeNow and Māori TV.

You can't record On Demand content, only Live TV.









Select Apps on the Home Hub or press the Google Home Obutton to access the Android Home screen.

Sign in with your Google account for your YouTube favourites, movies, music and more.

Streaming Freeview On Demand requires a good internet connection. ISP charges apply. App terms & charges apply.

Troubleshooting Tips

For more troubleshooting tips, contact Dish TV or head to freeviewnz.tv/ rec-help

The Bluetooth Remote has stopped working

Solution 1: Change the batteries

Solution 2: Re-pair the Bluetooth Remote

- 1. Press the button on the left side panel of the recorder with a pen
- 2. This will enter pairing mode on the TV
- 3. Follow the on-screen steps to pair the Bluetooth Remote

Live Pause / Recording has stopped working

Solution 1: Power the recorder off at the wall completely for 30 secs then turn it back on

Solution 2: Check your software version is up to date

- 1. Make sure your recorder is connected to the Internet
- 2. Press the Google Home button
- 3. Select Settings
- 4. Select About
- 5. Select System Update
- 6. See if there is System Update available

If there is no update available, it means the recorder is on the latest software version. Please contact Dish TV for further assistance.

No channels

Solution: Perform a rescan

- 1. Power off your recorder at the wall, reconnect the UHF Aerial / Satellite cable, then power on
- 2. Press the Menu button and select the Settings icon
- 3. Move down and select Advanced Settings
- 4. Select Signal Type
- 5. Select YES to rescan for channels

Date/ Time is incorrect

Solution: Set time zone to New Zealand

- 1. Press the Google Home button and select Settings icon
- 2. Move down and select Date & Time
- 3. Select Timezone
- 4. Select Auckland (one up from the bottom of the list)

TIP: Before contacting Dish TV support for any issues, try turning off the recorder completely for 30 secs then turn it back on. If the issue persists, contact Dish TV.



For warranty information head to www.dishtv.co.nz/warranty-information More information and handy tips visit freeviewnz.tv/rec-help								
	Play, Android TV, Chromecast		on location and antenna. Install d logos are trademarks of Goog ns apply.					