

**STEP FOUR**  
TROUBLESHOOTING

If you're having trouble getting your S8300 set up and working, check out the information provided below before contacting Technical Support.

ISSUE	POSSIBLE CAUSES	WHAT TO CHECK
No Power Indicator on Front Panel.	<ul style="list-style-type: none"> <li>Unplugged/ Switched Off.</li> </ul>	Check the Power Supply is plugged into both the S8300/Power Socket and switched on.
Power to S8300, but NO Sound or Picture on TV.	<ul style="list-style-type: none"> <li>HDMI or AV cable is not connected.</li> </ul>	Check the HDMI or AV cable is connected correctly to both the S8300 and the TV.
	<ul style="list-style-type: none"> <li>Incorrect input on the TV is selected.</li> </ul>	Check to see if the TV is set to the same AV or HDMI input the S8300 is connected to.
	<ul style="list-style-type: none"> <li>The TV may be unable to display the current output resolution.</li> </ul>	<b>Menu - Settings - System Settings</b> Adjust the resolution to suit the TV, use of the AV cable may be required.
Database Empty or Tuning Failed Message. Signal Interference or Pixellation.	<ul style="list-style-type: none"> <li>Satellite Dish cable not connected.</li> </ul>	Ensure the cable from the Satellite Dish is connected to <b>LNB IN</b> .
	<ul style="list-style-type: none"> <li>LNB on the Satellite Dish is faulty or LNB skew is incorrect.</li> </ul>	We recommend consulting a Satellite Technician to check the LNB skew or replace the LNB as required.
	<ul style="list-style-type: none"> <li>The Satellite Dish may be misaligned.</li> </ul>	Align the Satellite Dish with correct Satellite (Optus D1). Ensure there are no objects in the signal path.
S8300 not responding to Remote.	<ul style="list-style-type: none"> <li>Batteries are incorrectly inserted into Remote.</li> </ul>	Ensure batteries correctly align with polarity (+/-) markings found in the battery compartment.
	<ul style="list-style-type: none"> <li>Infrared receiver on the S8300 is obstructed.</li> </ul>	Check for clear line of sight between the Front Panel and the Remote. Move any obstructions if necessary.

For further help and information on operating your S8300, please refer to the **User Manual**.

**STEP ONE**  
WHAT'S IN THE BOX?

Before setting up, please ensure that your Dish TV S8300 has the following components:



Dish TV S8300

Remote Control



User Manual



Quick Start Guide



HD Audio/Video Cable



3.5mm to RCA Cable



12V Power Supply



**Some items missing?** please contact the retailer or store you purchased this from.

**freeview**  
LIVE TV • ON DEMAND • RECORD  
for Satellite

This Dish TV Digital Satellite Recorder gives you access to over 20 Freeview® Digital Satellite Channels, without a subscription or contract. You will be able to receive all Freeview Satellite Digital TV and Radio Channels, FREE On Demand shows & films from TVNZ OnDemand, THREE NOW and Māori Television On Demand.

For more information about Freeview, visit [www.freeviewnz.tv](http://www.freeviewnz.tv)

**DOLBY AUDIO**

This product is capable of receiving and decoding Dolby Audio™.

Manufactured under license from Dolby Laboratories. Dolby, Dolby Audio, and the double-D symbol are trademarks of Dolby Laboratories.

**HDMI**  
HIGH-DEFINITION MULTIMEDIA INTERFACE

This product has an HDMI™ Connection to allow use of an HDMI Cable.

HDMI, the HDMI Logo and High-Definition Multimedia Interface are trademarks or registered trademarks of HDMI Licensing LLC.

The Dish TV S8300 requires a Satellite Dish to operate correctly. **It does not use an Aerial.**

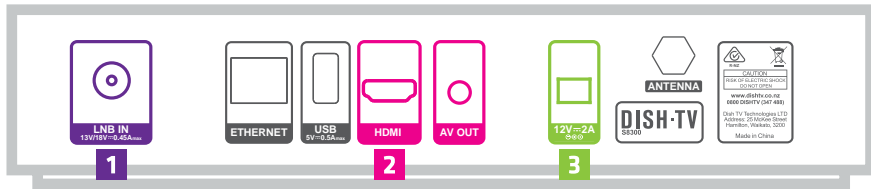
STEP TWO

SETTING UP YOUR S8300

**1** Start by connecting the cable that comes from your Satellite Dish to the **LNB IN** socket on the back of your S8300.

**2** Next, connect your S8300 to your TV with the HDMI or AV cables supplied.

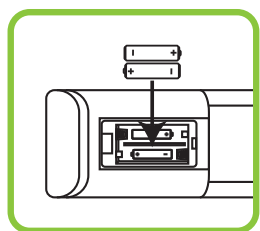
**3** Finally, plug the Power Supply in and switch on.



BATTERY INSTALLATION

The Remote Control requires 2x AA Batteries to operate. Below are the steps to assist with installing the batteries.

- 01: Remove the back cover of the battery compartment.
- 02: Insert the batteries, ensuring they correctly align with polarity (+/-) markings found in the battery compartment.
- 03: Close the battery cover.



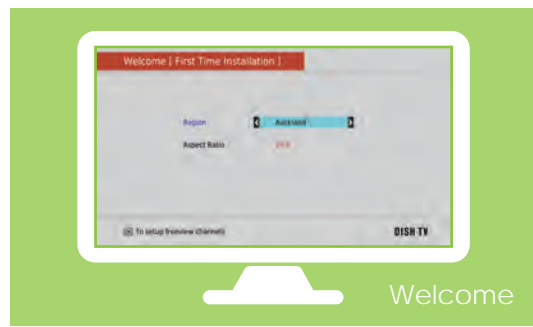
Images are for reference only.

GETTING STARTED

Switch your TV on and select the video input you have connected your S8300 to.

Switch your S8300 on and allow time for it to power up, it should take approx. 30 seconds.

The **'Welcome'** screen will show on screen, read through and follow each step to finalize the set up of your S8300.



STEP THREE

LEARNING YOUR REMOTE

